Dropping Off

New Prescriptions?

Complete our on-line pink card for new prescriptions and hard copy prescriptions.

Activate the pink card to request new prescription within the last 7 days.

Alternatively, you can use the link below to complete the request form on the pharmacy home page <u>usarmy-gordon.medcom-</u> eamc.list.pinkcard@mail.mil

Any hard copy prescriptions from off post providers, must be dropped off with pink card.

There is a ONE (1)
Business Day turn around for
New Prescription drop off.

Please use the DOD ID for the prescription(s) you are picking up.







Q Anywhere Prescription Pick up

Pharmacy's new prescription retrieval service eliminates the lobby wait!



Dwight David Eisenhower Army Medical Center

Bldg. 300 E. Hospital Road Fort Gordon, GA 706-787-5811

https://eisenhower.tricare.mil

Picking Up New Prescriptions Today?

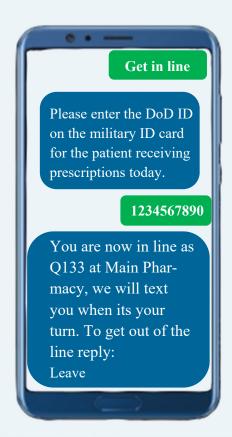
(See below for pharmacy activation instructions)



Or: text
"Get in Line" to
877-443-0592

Then follow the prompts you will receive on your mobile device.

(See examples)



Once your request is submitted, you are free to read a book or run some errands.

Due to COVID-19, waiting in the lobby is limited.

You will receive a notification when your prescriptions are processed.

Pick up is ...

Monday through Friday from 10:00 a.m. to 6:00 p.m. Your prescription(s) will be available at the Main Pharmacy.

Prescriptions are ready.
Please proceed to the pharmacy lobby and show this message at the front door for entry.
Text - I am here - ONLY when in the Pharmacy lobby, then wait for your ticket to be called.
Thank you.

I am here

Thanks for letting us know. We will have your prescriptions ready at the pharmacy window.

Please take a moment to complete this customer service survey https://ice.disa.mil/index..cfm?fa+card

Requests may be submitted via Q Anywhere until 5:00 p.m.

Legend

Your response(s) are indicated in Green text bubble(s)

Q Anywhere messages to you are indicated in the blue text bubble

Note:

Please do not text any other comments, or call the Q Anywhere number. This is an automated system.

Your Q ticket is good for <u>ONE</u> (1) day only!